Get urgent care at home with DispatchHealth

You already have access to care-on-demand telehealth. Now, Regence has partnered with DispatchHealth to bring urgent care services straight to your home.

Regence

With DispatchHealth, you can skip the busy waiting room and get care for a range of common to complex conditions. Available seven days a week, it's a convenient way to get the care you need.

Easy
Sign in or create an account at regence.com. From your Member Dashboard, look for DispatchHealth under your **Care on demand** options.

Quick
DispatchHealth's medical team arrives at your home within a few hours ready to treat anything an urgent care center can, plus more.

Comfortable
Instead of taking an unnecessary trip to the local urgent care center, you can get urgent care right from your couch.

Thorough
DispatchHealth can call in a prescription, inform your primary care provider about the visit and submit your claim.

In-network
DispatchHealth is in-network. The medical cost for a DispatchHealth visit may be lower than the cost of an ER visit.

Available
Available in limited but growing geographic areas from 8 a.m.–8 p.m., seven days a week, including holidays.

Convenient, in-network urgent care

The care you need, delivered
DispatchHealth helps you get urgent care in a way that works for you. All you have to do is request care and wait for your medical team to arrive. It's an easy, convenient way to get in-person care in the comfort of your own home.

Home visits for common to complex concerns
A home visit from DispatchHealth can help with a range of care needs—from strains and sprains to stitches and infections. When you have an urgent health issue, your medical team will be on the way with the care you need.

A note about COVID-19
DispatchHealth can't test for or treat COVID-19, so right now it's best to use this service only for other health concerns. If you're feeling symptoms of COVID-19, call your doctor or urgent care center for recommendations on how to get care. If you need help finding a provider, call Regence Customer Service at the number on the back of your member ID card.

Get urgent care 7 days a week, 365 days a year, 8 a.m.–8 p.m.

To learn more, sign in at **regence.com** and look for DispatchHealth under the **Care on demand** section of your Member Dashboard.

Regence